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Christchurch (City Council					conject Helpdesk. Email conject@zavanti.com   Jon Mars		Christchurch Ci 🔽   🖸   🍞 He	
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Task Overview	Document Registers			φ 🔻	NEC3 Processes			φ 🕶
	🗊 Register Name	For Action	For Information	AII	NEC Term Service Contract (TSC)	Action: 0	Info: 0 All:	: 199
You've got 0 documents for action You've got 0 processes for action	Accepted Programme-CPG			1	Process	For Action	For Information	All
Action 0 documents have been issued for your information 0 processes have been issued for your information Review	🗗 Accounts - CPG			85	(TSC) Comp Event Quote			
	Commercial - CPG			3	TSC) Compensation Event			
	Consent Applications - CPG			6	(TSC) Contractors Communication			69
	Correspondence-CPG			9	(TSC) Early Warning			
Team Members 💠 🔻	Damage Assessments and Investigations - CPG			53	(TSC) Notification of Comp Event			
Last Name: Search Clear Search	Drawings-CPG			280	(TSC) Notification of Defect			
	🗗 Minutes-CPG			2	(TSC) Service Managers Communication			2
	Photographs-CPG			5	(TSC) Service Managers Instruction			42
	🗊 Reports - CPG			15	TSC) Task Order			29
	🗊 Risk Management-CPG			2	(TSC) Task Order Quotation			57
	F Specifications-CPG			3	■ NEC ECC	Action: 0	Info: 0 All:	0
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# Introductions



## Patrick Cantillon – Town Hall Project Manager

 Patrick has over 20 years experience in managing large complex construction projects in the UK and New Zealand

## Jon Marshall

 Jon is the regional general manager for Conject Pacific. The company is a subsidiary of UK based Conject which is one of the largest supplier of compliance management software to construction projects in the world

# **Overview - The Town Hall Project**



## Overview

- Heritage
- New foundation, sub structure, strengthening, refurbishment
- Value \$127.5M
- Timeframe 4 years
- Phases
  - Enabling works and Investigation
  - Design
  - Build
- Contracts NEC PSC and ECC/ECS

# **Overview – Compliance Functions of Conject**



- Drawing and Document Management
  - Management of Drawings during deign phase to Tender
  - Management of Drawings and Change during the Construction Phase
  - Approvals, Mark-up Red-lining and Link to Contracts
- Contract Control
  - Managing all contractual communications across the supply chain
  - Managing NEC PSC and ECC
  - Application of formal Communications Process
  - Reporting
- Tender Control (Potentially)
  - Managing the Tender Process from Design





## Management of the Drawing Design Process Objective

- Ensure all drawings pass through an approval process prior to tender and construction.
- Provide a central repository of all approved drawings for easy distribution across the supply chain

### Compliance Objectives

- Create an audited record of approval process
- Provide visibility over the approval process reduce dispute
- Reduce the number of EWN and changes during the Construction Phase

# **Contractual Process**



#### Contract Form – NEC

- TSC Live Enabling and Investigation works (Live)
- PSC Consultant design team (About to go live)
- ECC/ECS Managing the construction phase
- Drives collaboration across all disciplines, contractors and clients

#### Compliance Objectives

- Manage the large amounts of data created during the project avoid dependence on PDF and email
- Drive Accountability/Prioritisation all project members know their next step and when they have to take it
- Drive visibility ensure client/consultants/contractors have visibility across the supply chain of what is or what is not happening
- Drive Auditability ensure drill down though the change decision process and provide a complete "as-built" of project change communications in a central repository
- Drive Reporting data forms allow a lot of in project and cross project programme level reports to be created

# **Pitfalls and Lessons**



# Pitfalls and Lessons for the next Project

- Document the scope ensure all parties understand the process for design and approval during the document design phase
- IT get all IT parties involved early at both CCC and Consultants as IT firewalls have created performance issues (SaaS versus Local installs)
- Partners we didn't do a good job of engaging partners or explaining what we wanted to achieve
- Train up Super users investment for the future
- Client investment in training its Supply Chain Partners

# conject

## Reduce Cost

- Reduce disputes and analysis of change on the project
- Reduce inaccuracy of drawings and contractual communications through visibility and auditability
- Reduce misunderstood, lost communications through accountability
- Reduce delay through prioritisation and early notice of potential change/risk

## Improve Outcomes and Analysis

- Eliminate attaching documents to email so ensuring all change communications are accessible and reportable
- Ensure cost data is readily available and monitored including expected and agreed cost changes
- Reduce or eliminate disputes

## Questions



